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June 6, 1997

Mr. William F. Caton
Acting Secretary
Federal Communications Commission
Washington, DC 20554

RECEIVED
JUN - 6 1997
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Re: Ex Parte in CC Docket 97-121

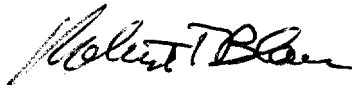
Dear Mr. Caton:

This is to inform you that on June 4, 1997, Bob Crandall, of The Brookings Institution, along with David Frolio, Jim Llewellyn, Randy New, Bill Norton, Bill Stacy, Bill McNair, and the undersigned, all of BellSouth, met with Carol Matthey, Jordan Goldstein, Craig Brown, David Ellen, Jake Jennings, Michelle Carey, all of the Commission. This ex parte meeting was in the above referenced proceeding.

The purpose of the meeting was to discuss: 1) the position espoused in BellSouth's comments in this proceeding, 2) the legislative history of Section 271(c)(1) of the Telecommunications Act of 1996, and 3) BellSouth's operations support systems. The attached slides were discussed at the meeting.

Pursuant to Section 1.1206(a)(2) of the Commission's rules, two copies of this notice are being filed with the FCC. We apologize for the lateness of this notification. Please associate this notification with the above-referenced proceeding.

Sincerely,



Robert T. Blau

Attachments

cc: Carol Matthey
Jordan Goldstein
Craig Brown
David Ellen
Jake Jennings
Michelle Carey

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**BellSouth
Federal Communications Commission
Presentation**

June 4, 1997

BellSouth

Operational Readiness

- Checklist Compliance
- Electronic Interfaces to OSSs
- CLEC Customer Service
- Business Volumes
- Service Measurements

BellSouth is providing the checklist items:

	Items	Quantity in Service*
1	Local Interconnection	25,709 trunks
2	Nondiscriminatory Access to Network Elements	133 collocation arrangements
3	Nondiscriminatory Access to Poles, Ducts, Conduits and Rights-of-Way	Hundreds
4	Unbundled Local Loop Transmission	2,149 + 800 in progress
5	Unbundled Trunk-side Local Transport	Over 100 in Progress for AT&T
6	Unbundled Local Switching	10 Switch Ports
7	Nondiscriminatory Access to 911, E911 Services, DA, Operator Services	Yes (Note: The trunks provided in #1 include: 152 911/E911 trunks, 354 DA Trunks, 148 Op Svc Trunks)
8	White Pages Directory Listings	Yes for all resale, & unbundled elements if requested
9	Nondiscriminatory Access to Telephone Numbers	332 NPA/NXX codes for CLECs
10	Nondiscriminatory Access to Databases and Associated Signaling	Provided for 7 CLECs
11	Interim Number Portability	5,391 ported numbers
12	Nondiscriminatory Access to Local Dialing Parity	Yes
13	Reciprocal Compensation Arrangements	Yes
14	Telecommunications Services are Available for Resale	See attached table.

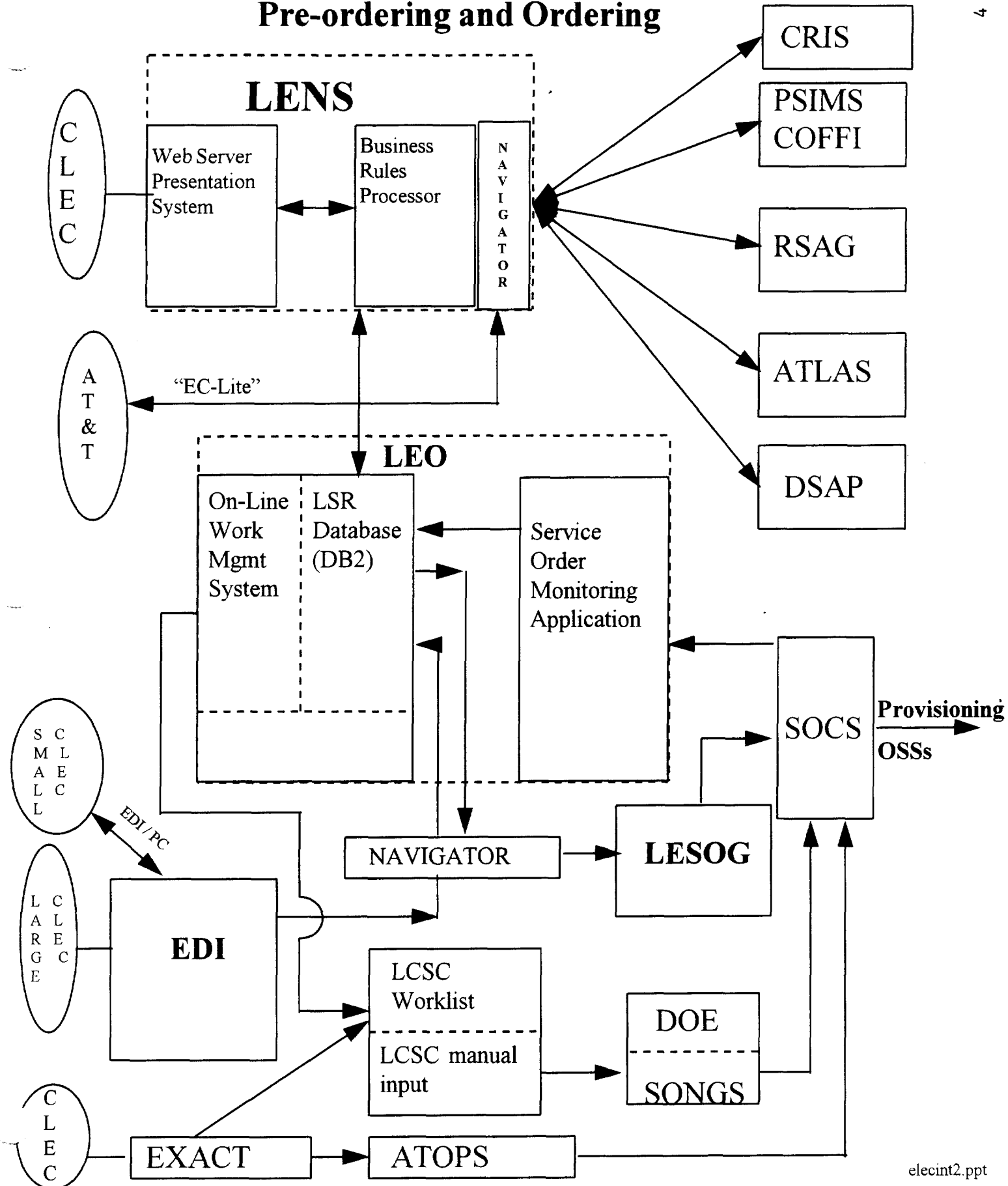
Data as of 5/28/97.

The following table illustrates the number of resold units in place throughout BellSouth's region as of May 1, 1997:

<u>Service</u>	<u>BellSouth Total</u>
Accupulse	3
Area Plus	84
Basic Rate ISDN	142
Call Waiting	9205
Call Waiting Deluxe	84
Caller ID Deluxe	102
Caller ID Enhanced	41
Centrex	575
Custom Calling - 3 Way Calling	3019
Custom Calling - Call Forwarding Variable	1765
Custom Calling - Remote Access to CF	836
Custom Calling - Speed Calling 8 & 30	627
DID	11919
Enhanced Caller ID/Multiline CID Deluxe/Enhanced CID	1286
ACR	
Flat Rate PBX Trunks	397
Flat Rate Residence	17196
Flat Rate/Basic Local Exchange	20537
Georgia Community Calling	429
Hunting	10278
Independent Payphone Provider	4
Integrated Packages	2057
Measured Rate Business	688
Measured Rate Residence	443
MegaLink	277
MegaLink ISDN	3
MemoryCall	462
Measured Rate PBX Trunks	184
MultiServ	276
Remote Call Forwarding (RCF)	199
RingMaster	347
Synchronet	7
TouchStar - Call Block	621
TouchStar - Call Return	2690
TouchStar - Call Selector	43
TouchStar - Call Tracing	88
TouchStar - Preferred Call Forwarding	4
TouchStar - Repeat Dialing	647
TouchTone	1178

CLEC OSS Access Pre-ordering and Ordering

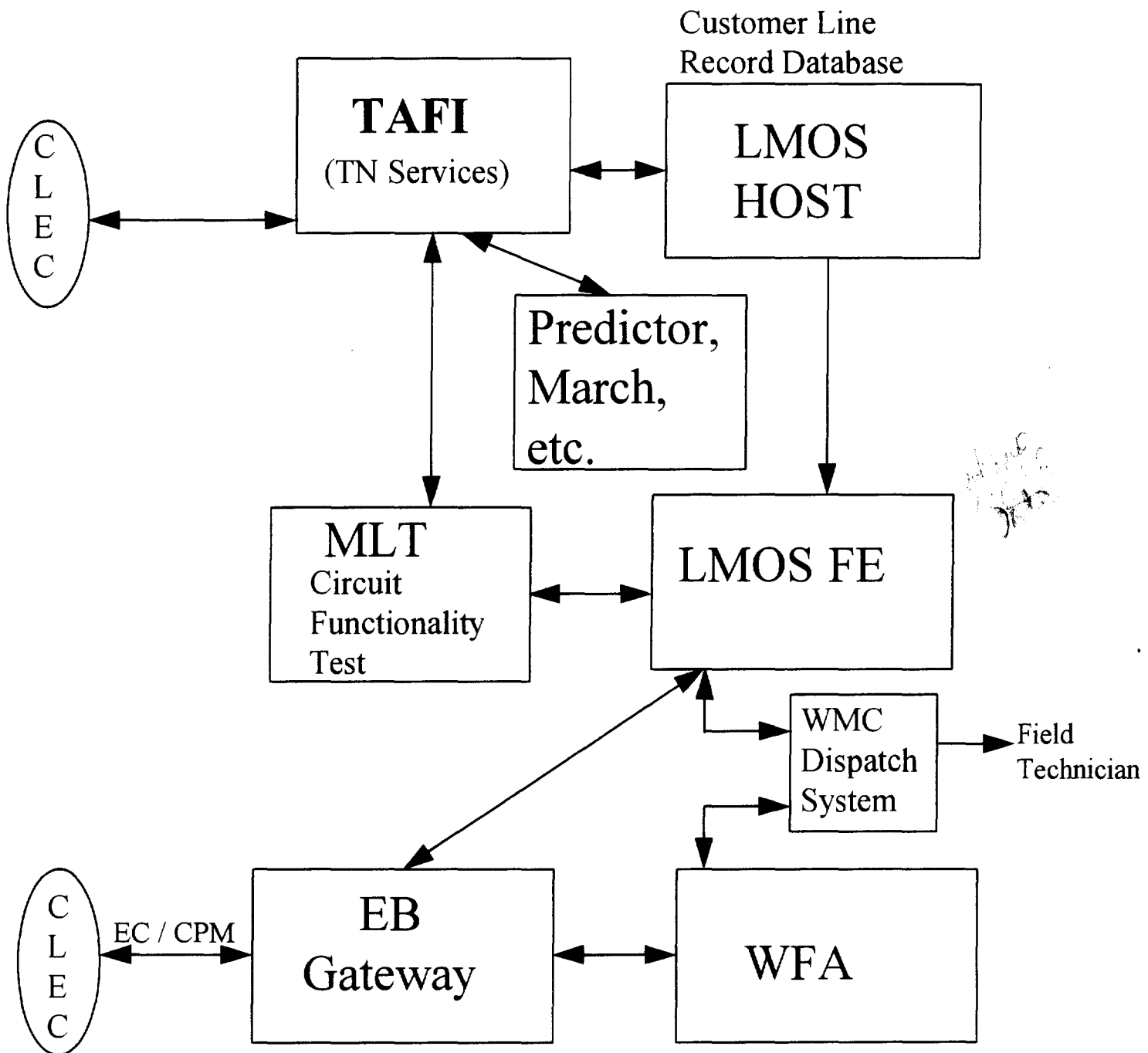
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Rob T... - coordinated visit

CLEC OSS Access Trouble Reporting/Testing (TAFI & EC-CPM)

5



Acronyms

ATLAS	BellSouth legacy system that maintains telephone number assignment information
ATOPS	A Task Oriented Processing System
COFFI	Central Office Features and Facilitation Information
CRIS	Customer Records and Information System
DOE	Direct Order Entry System
DSAP	Direct Order Entry System Application processor
EB Gateway	Electronic Bonding Gateway
EDI	Electronic Data Interchange
EXACT	Exchange Access Controlling and Tracking
LENS	Local Exchange Navigation System
LEO	Local Exchange Ordering
LESOG	Local Exchange Service Order Generator
LMOS Host	Loop Maintenance Operating System Host
LMOS FE	Loop Maintenance Operating System Front End
MARCH	Mechanized Administration of Recent Changes
MLT	Mechanized Loop Testing
Predictor	An adjunct system used with LMOS and MLT to store historical data associated with certain tests, and to improve the accuracy of future test results.
PSIMS	Product Service Information Management System
RSAG	Regional Street Address Guide
SOCS	Service Order Control Systems
SONGS	Service Order Negotiation System
TAFI	Trouble Analysis Facilitation Interface
WFA	Work Force Administration
WMC	Work Management Center

OSS Electronic Interfaces Customer Pipeline

		Customer Interest							System Turnup Dates				
		LENS	EDI	EDIPC	EC-Lite*	TAFI			LENS	EDI	EDIPC	EC-Lite*	TAFI
							ACCESS	CONTACTS	TRAINING				
1	ANNOX	X				X	Dials	Linder/Bolding	Trained on TAFI 4/25; Trained on LENS 5/16/97				
2	Access America	X					Dials/Internet	Jamesian/Cross	Trained on LENS on 5/20/97				
3	ACSI	X					Lan-Lan		To be trained on LENS on 6/23/97				
4	AT&T	X	X		X	?X	Lan-Lan	Numerous	Trained on LEO** 1/1, Needs LENS				
5	Cellular Holding	X	X						Wants DLL				
6	Cellular South					X							
7	Citizens Telecom		X			X	Dials	Moore/Smart	Trained on TAFI and EDI 5/20/97				
8	DELTA COMM.	X				X	L2L	Bagwell/Enman	TAFI June 19-20. Would like to impl 7/97				
9	East Florida Comm			X					Harbinger certification complete. E-E test plan 6/3.				
10	EXCEL	X				X	Dials	Leines/Bunn	Needs LEO/LENS/TAFI				
11	Georgia Com So.						Lan-Lan	Buch/Bolding	Needs LEO/LENS/TAFI				
12	ICG	X				X	Lan-Lan	Jackson/Morrison	Will schedule training closer to impl. of LAN to LAN. Would like to impl 7/97				
13	ICI	X				X	Dials	Chase/Kruse	Trained Local Exchange Ordering 4/24; TAFI 4/25 Trained on LENS 5/16/97				
14	Intermedia Comm of FL	X											
15	INTETECH	X				X	Dials	Ortiz/Bolding	Scheduled for LENS on 6/3/97 Scheduled for TAFI 6/5/97				
16	Jetcom	X							TAFI 6/6 - 6/8/97				
17	LCI	X				X	Dials	Marlin/Lewis	Trained on LEO 4/24, TAFI 4/25 Scheduled for LENS training 6/10/97				
18	MCI	X	X		?X		Internet	Greene/Bowers	Trained LEO 4/22; Lens 5/20/97				
19	MEDIA ONE	X				X	Dials		TAFI training May 10. Scheduled for LENS training 6/10/97				
20	Miss. Cellular Telephone	X				X							
21	National Tel	X		X		X	Internet/dials	Houser/Adams	EDI certified. LEO 4/24, TAFI 4/25 Implemented LENS access via INTERNET END TO END testing on EDI in progress w/Martha Romano				
22	Now Communications	X				X	Dials		LENS 6/18. TAFI 6/19-6/20				
23	PREFERRED C. S.					X	Dials	Troup/Bolding	Trained on LENS 5/20/97				
24	Reconex	X				X	Dials	Wheeler/Bolding	Trained on LENS 5/13/97 Trained on TAFI 5/16/97				
25	Sprint	X	X		X	X			Trained LEO Jan 97				
26	Tel Link	X				X			TAFI June 19, 20.				
27	Tel. Co. Central FLA	X		X				Richards/Bolding	Trained LEO 4/24, TAFI 4/25 Trained on LENS 5/20/97				
28	Tri-Comm	X				X	Dials		4/24 TAFI Training. Needs LEO/LENS				
29	TRI-COMM	X				X	Dials	Wilkie/Reid	TAFI training 4/25/97 LENS training scheduled for 6/10/97				
30	TTE of CHAR.					X	Dials	Smart	Scheduled for LENS on 6/3/97; TAFI 6/5-6/6/97				
31	UNIQUE COMM.	X				X	Dials	Cervantes/Bolding	Scheduled for LENS on 6/3/97 Scheduled for TAFI 6/5/97				
32	Winstar	X				X		Bill Stone					
33	World COM				?X								
34	World Link	X				X	Dials	MacBride/Bolding	Needs LEO/LENS/TAFI				

6/2/97 * EC Lite- New System Launch 12/97

**LEO= Local Exchange Ordering

Turnup Activity Legend

Committed	Trained, or scheduled and ready for hook up
Test	Connected, testing, but not passing orders
Active	Actively passing orders
Scheduled	Scheduled

CLEC Customer Service

- CLEC Conferences
 - Held 12/96 and 4/97
 - Next planned conferences 6/24-6/26/97, 9/16-18/97
 - Numerous interim targeted sessions
- Account Teams
- Project Managers
- Customer Support Managers
- Local Carrier Service Center (LCSC)
- UNE Implementation Center

Local Carrier Service Center

	<u>1/1/97</u>	<u>3/15/97</u>	<u>5/1/97</u>	<u>6/30/97 Target</u>
# Service Reps	23	68	137	160
# Electronic Techs	0	6	38	40
# Project Mgrs	2	4	9	12
# Customer Support Mgrs.	0	2	8	10

CLEC Business Volumes (Cumulative)

	<u>1/97</u>	<u>2/97</u>	<u>3/97</u>	<u>4/97</u>	<u>5/97</u>
Resold Lines	5,831	19,135	26,895	36,969	46,209
Numbers Ported	1,675	2,476	3,439	4,171	5,391
Unbundled Loops	108	443	1,091	2,149	2,895
Interconnection Trunks					
CLEC-BST	8,096	9,490	13,841	17,688	19,026
BST - CLEC	5,146	5,895	7,815	8,021	9,058
LCSC Order Volume (monthly)	-----	8,349	13,841	18,466	20,683

Service Measurements

- 9 State agreement with AT&T
 - Provisioning
 - Maintenance
 - Billing
 - Databases
 - Account Maintenance
- Target Intervals on UNEs distributed
- Competitive Neutrality Assurance Group

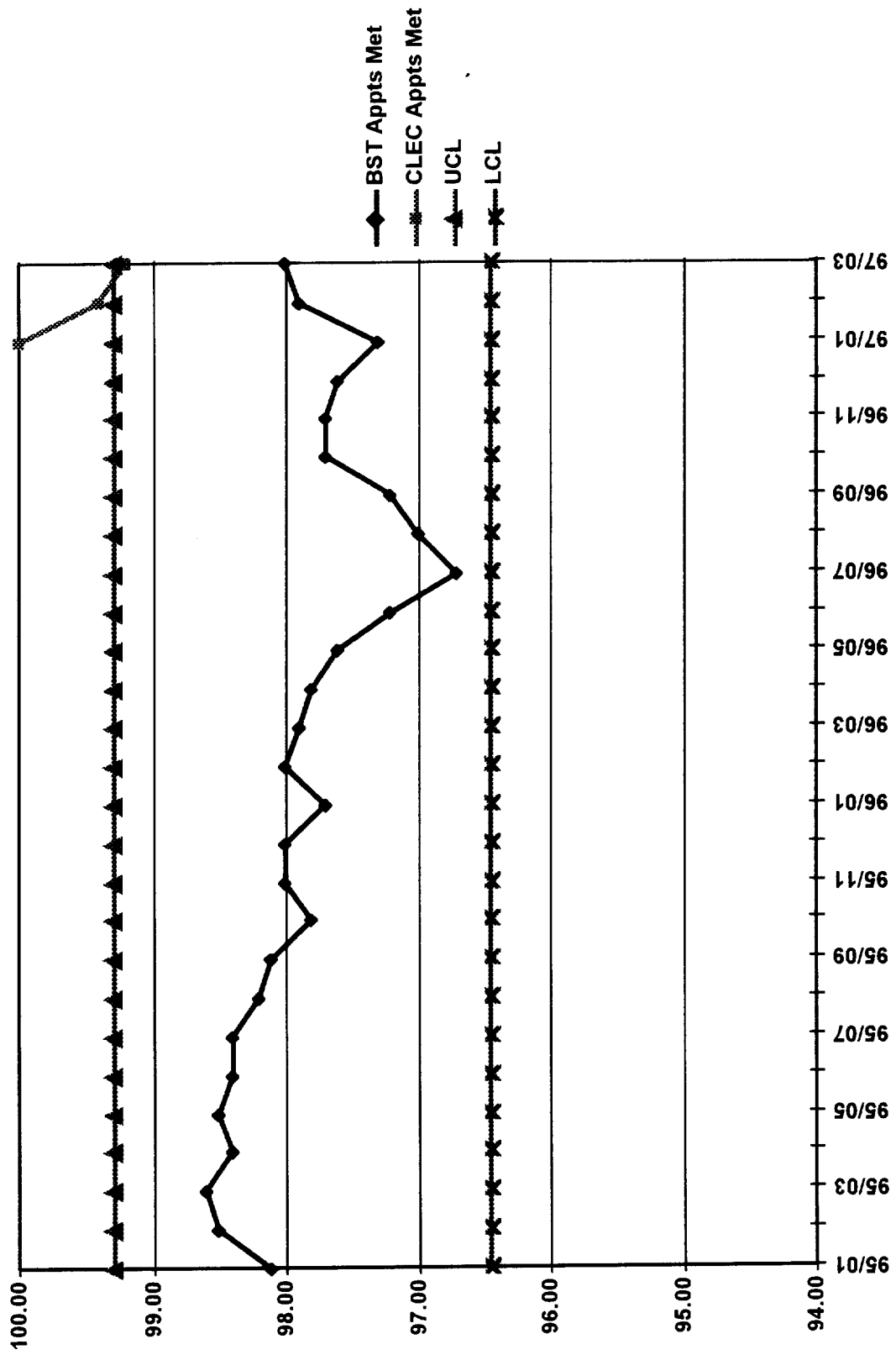
BellSouth / AT&T Agreement

(Groups of Services to be Measured and Measures to be applied)

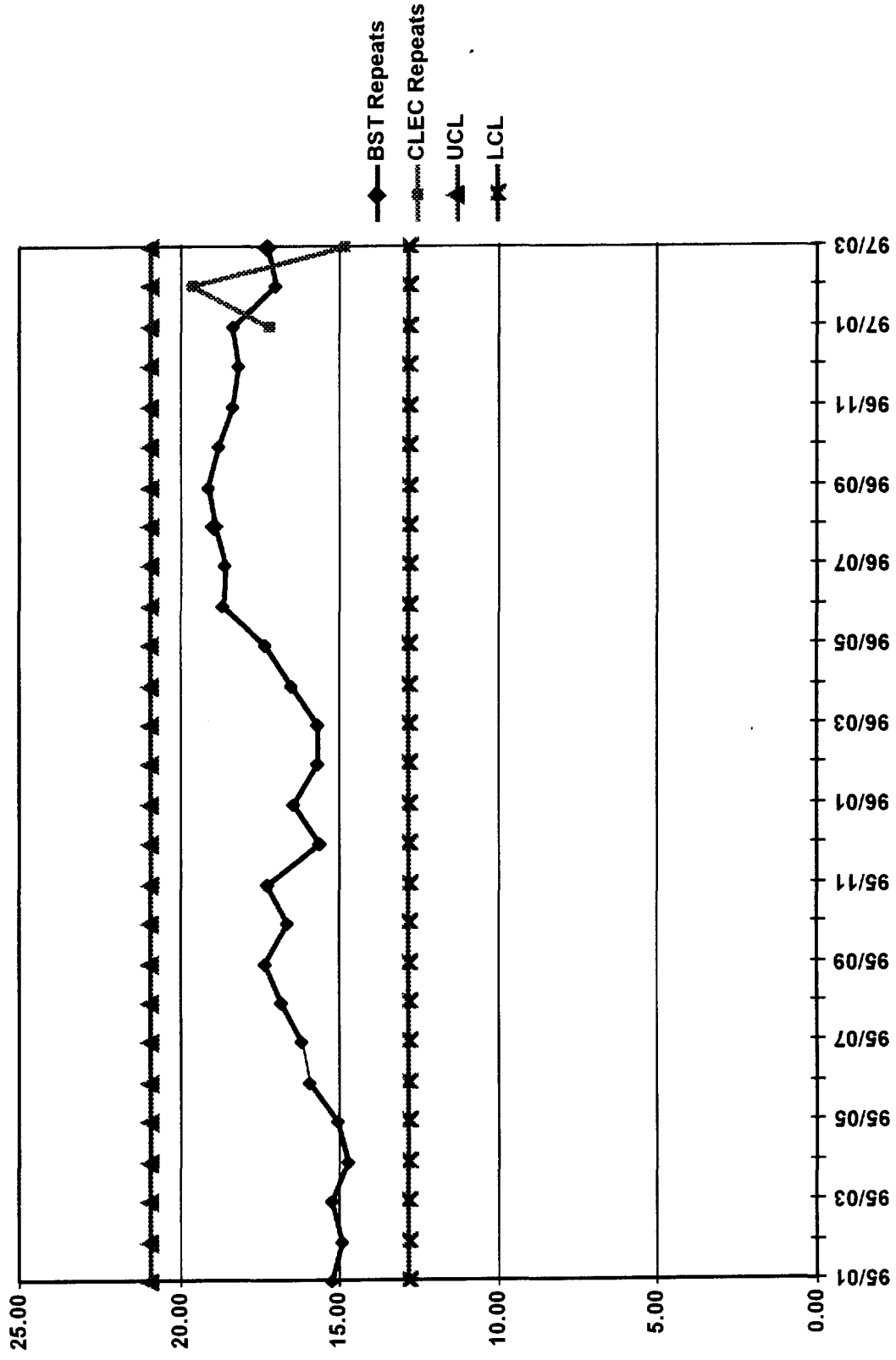
SPC = Statistical Process Control data: IP = Interval data)

Measures/ Groups	POTS Residence Non-dispatch Out	POTS Residence Non-dispatch out	POTS Business Dispatch Out	POTS Business Non-dispatch Out	UNE Dispatch Out	UNE Non-dispatch Out	Local Interconnection/ Trunking	Specials Design only
Provisioning Order Reject/Error Notice	IP	IP	IP	IP	IP	IP	SPC	SPC
Provisioning Firm Order Confirmation	IP	IP	IP	IP	IP	IP	IP	IP
Provisioning Appointments Met	SPC	SPC	SPC	SPC	IP	IP	SPC	SPC
Provisioning Troubles within 30 days of installation	SPC	SPC	SPC	SPC	IP	IP	SPC	SPC
Maintenance Appointments Met	SPC	SPC	SPC	SPC	IP	IP	SPC	SPC
Maintenance Average Duration	SPC	SPC	SPC	SPC	IP	IP	SPC	SPC
Maintenance Repeat Troubles within 30 days	SPC	SPC	SPC	SPC	IP	IP	SPC	SPC
Maintenance Repair Bureau Average answer Time	IP	IP	IP	IP	IP	IP	IP	IP

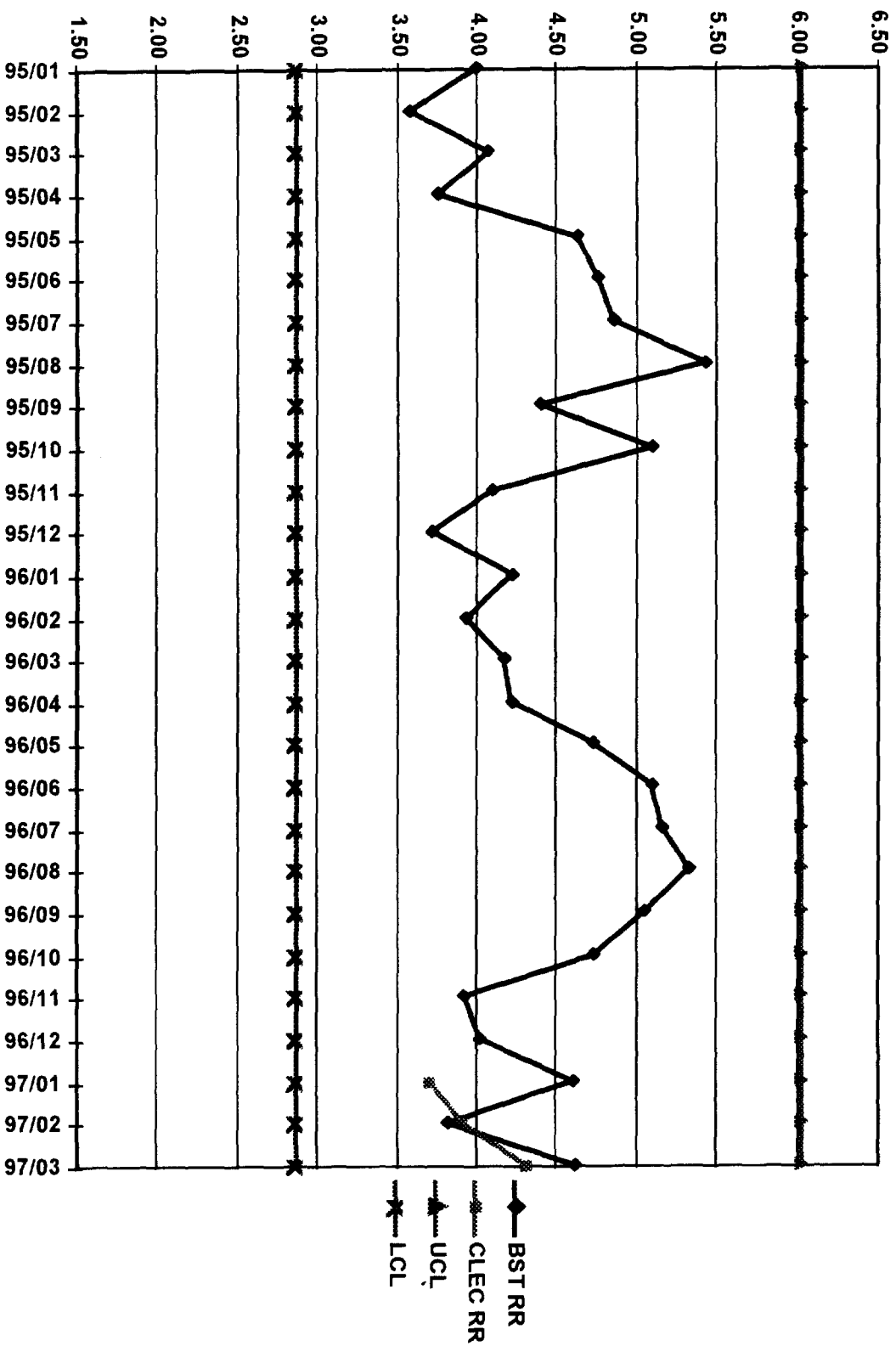
Business Installation Appointments Met



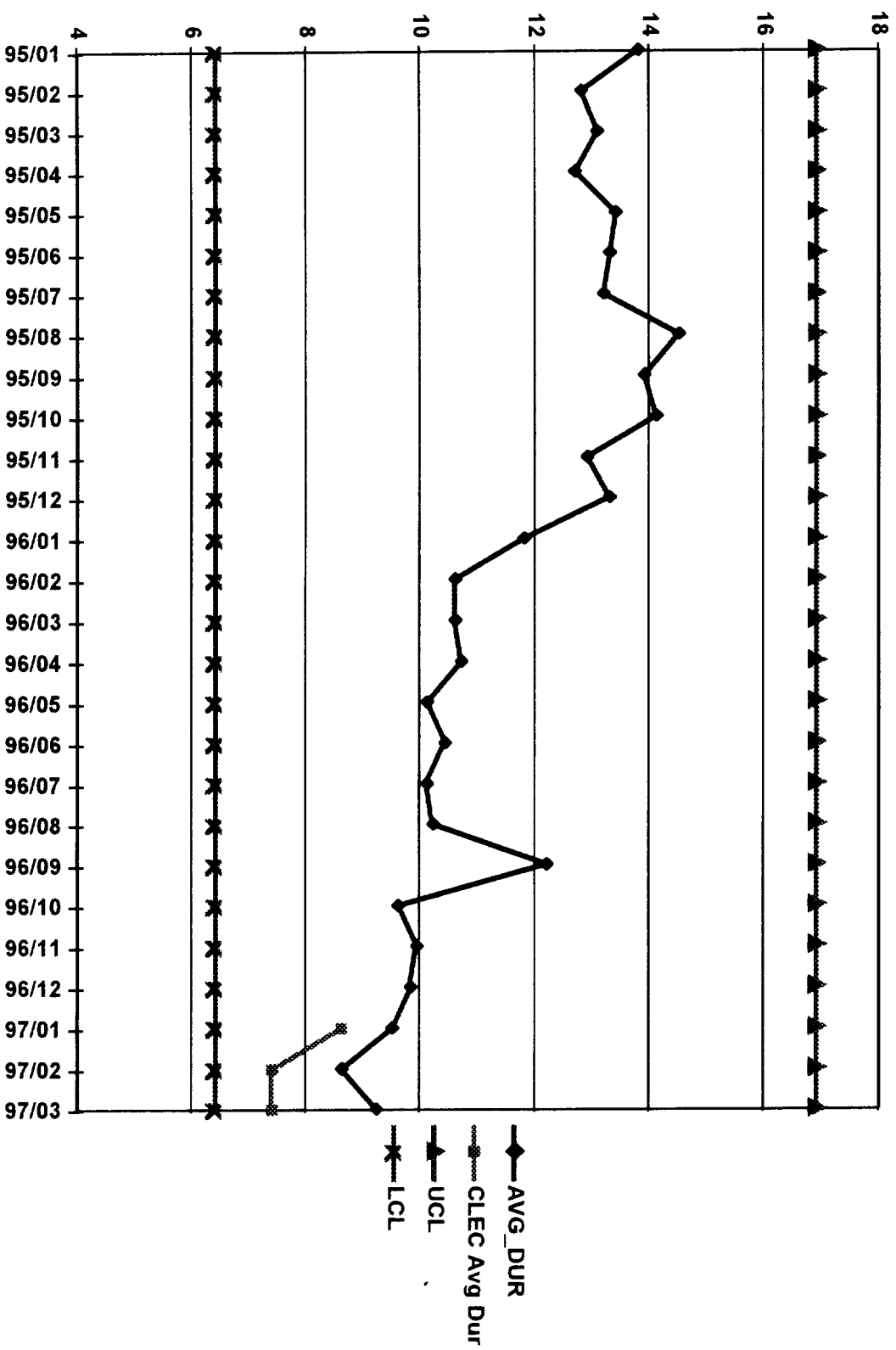
Residence Repeat Reports



Residence Report Rate



Business Average Duration



Operational Readiness Next Steps

6/16	CSR Available via LENS
6/20	LCSC Enhancement Initiatives Complete
6/24	AT&T Begins Commercial Residence Service in Georgia
6/24-26	Next CLEC Conference
9/16	Fall CLEC Conference
10/1	Begin LNP (SPNP) in Atlanta
11/15	Trouble Reporting via EC-Gateway available (AT&T Agreement)
12/15	Pre-ordering via EC-Lite available (AT&T Agreement)
12/31	Consolidation to Standard Interconnection Agreements completed
thru 12/98	SPNP implemented in major metros

BellSouth Operational Readiness Summary

- Checklist Compliance Achieved
- Facilitating CLEC Entry
- OSSs Meet the Checklist
- OSS Usage Ramping Up
 - CLECs aggressive ramp up
 - IXC moving more slowly
- CLEC Customer Service Groups Staffed
- Service Performance is Competitively Neutral

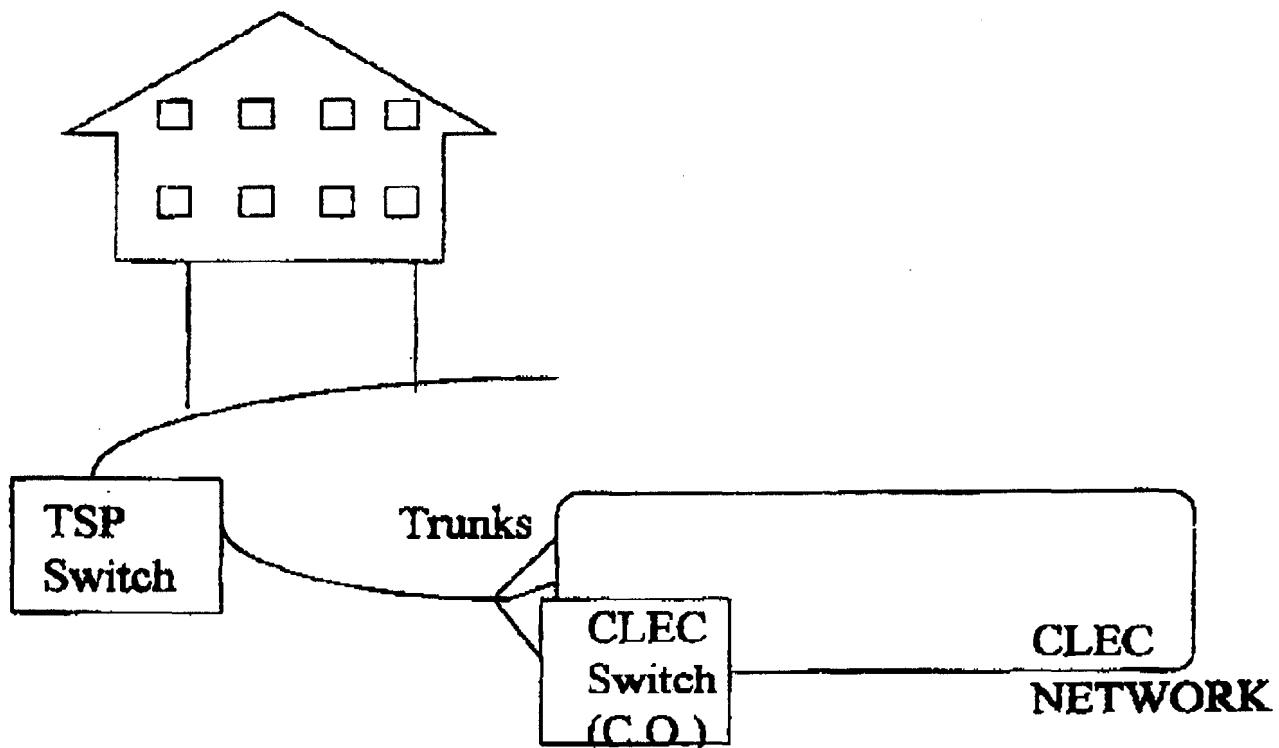
PCS STATUS

State	Negotiations Requested	Agreement Signed	Agreement Approved	Rollout
Georgia	AT&T Wireless 9/30/96 Powertel 9/27/96 Primeco 11/20/96	3/17/97 4/1/97 4/15/97		7/97 2nd Half 97
Florida	AT&T Wireless 9/30/96 Powertel 9/27/96 Primeco 11/20/96 Sprint 8/22/96	3/17/97 4/1/97 4/15/97 4/14/97	5/19/97	10/96 11/96 3/4 Q '97
N. Carolina	AT&T Wireless 9/30/96	3/17/97	5/14/97	6/97
S. Carolina	Powertel 9/27/96	4/1/97	4/17/97	
Tennessee	Powertel 9/27/96 Sprint 8/22/96 AT&T Wireless	4/1/97 4/14/97	5/5/97	10/96 4/97 7/97
Alabama	Powertel 9/27/96 Primeco 11/20/96 Sprint 8/22/96	4/1/97 4/15/97 4/14/97		12/96 4/97 5/97
Kentucky	Powertel 9/27/96 Sprint 8/22/96	4/1/97 4/14/97		'98 3/97
Louisiana	AT&T Wireless 9/30/96 Primeco 11/20/96 Sprint 8/22/96	3/17/97 4/15/97 4/14/97		'98 11/96 5/97
Mississippi	Powertel 9/27/96 Sprint 8/22/96	4/1/97 4/14/97		11/96 '98

6/2/97.

CLEC IN-DIRECT SERVE MDU RESIDENCES

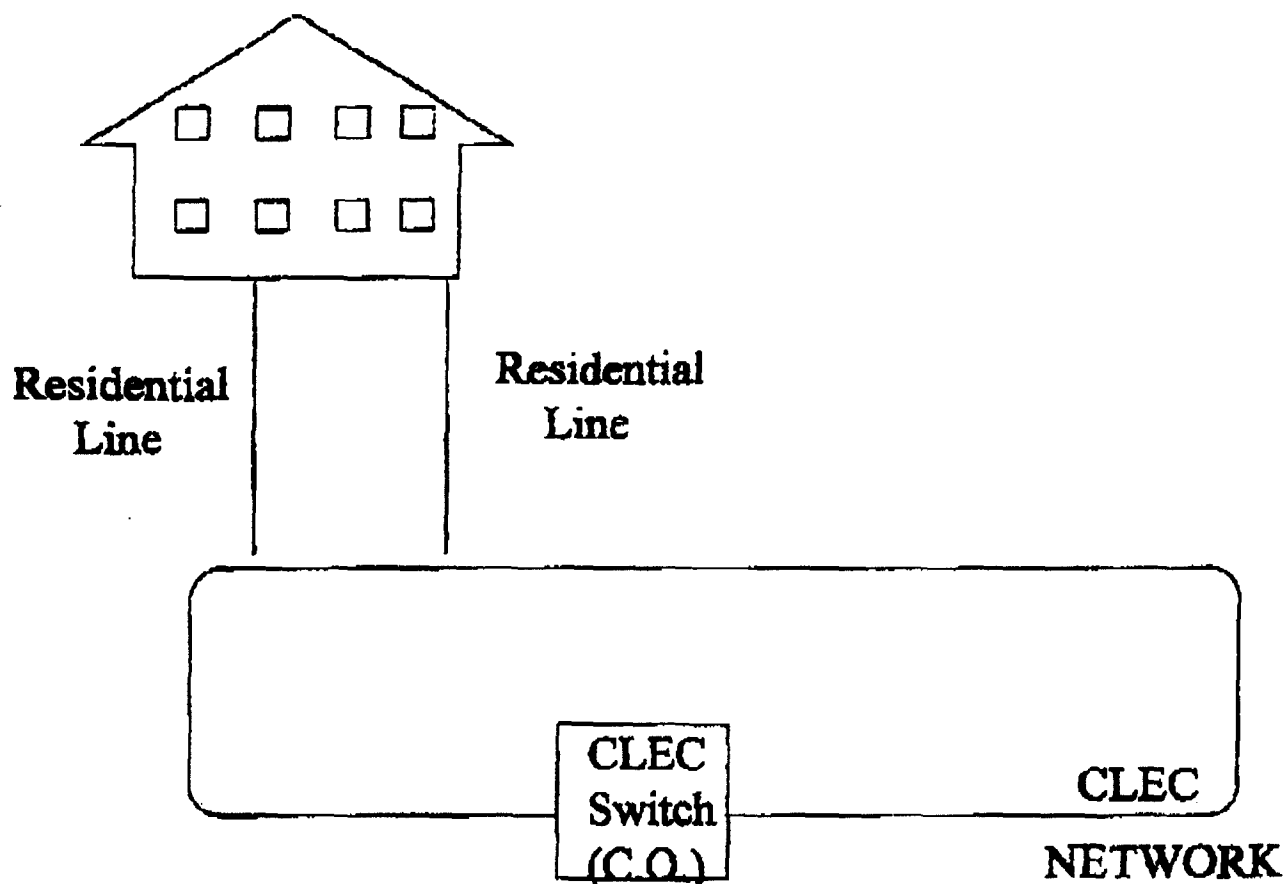
MDU - Customer



- CLEC provides trunking (dial-tone) to Telecommunications Service Provider (TSP)
- TSP provides dial-tone (residential lines) to end-users
- Residential customer billed by TSP
- CLEC contract with TSP (Similar to Residential STS)

CLEC DIRECT-SERVE MDU RESIDENCES

MDU - Customer



- Dial-tone provided from CLEC switch
- Customer billed by CLEC
- Contract with Customer (end-user) and/or Property Management Firm